



# Durable Solutions 'Supported Voluntary Returns'

# CATEGORY I WORKFLOW OVERVIEW

CwC. AAP. Protection, Engagement with Authorities and Community Structures

Pre-Departure

Transition

1



## Encourage informed departure intentions

### Activities

- Sensitization & registration
- Risks Assessments
- Go and See Visits
- Local community leader/authority dialogue sessions

### Tools and Guidelines

- Guidelines for overall phase
- Key Messages-camp
- Key messages – community leaders
- Registration Tool
- Risk assessment Tool
- Post Visit Survey Tool

2



## Assess needs for safe departures

### Activities

- Community Needs Assessments
- Community Plans and Engagement with Committees
- Profiling of beneficiaries departing

### Tools and Guidelines

- Guidelines for overall phase
- PRESEVAT
- Community Plans

3



## Facilitate Departure

### Activities

- Information Sessions – pre-departure
- Cash assistance
- Referral for access to basic services (education, health, MHPSS)

### Tools and Guidelines

- Guidelines for Overall phase
- Partner and sector specific tools
- Key Messages for Departures
- Help Desk Guidelines

4



## Establish processes to ensure durable returns

### Activities

- Post Return Monitoring
- Community Centers
- Rapid Response Mechanisms
- Community Based Protection

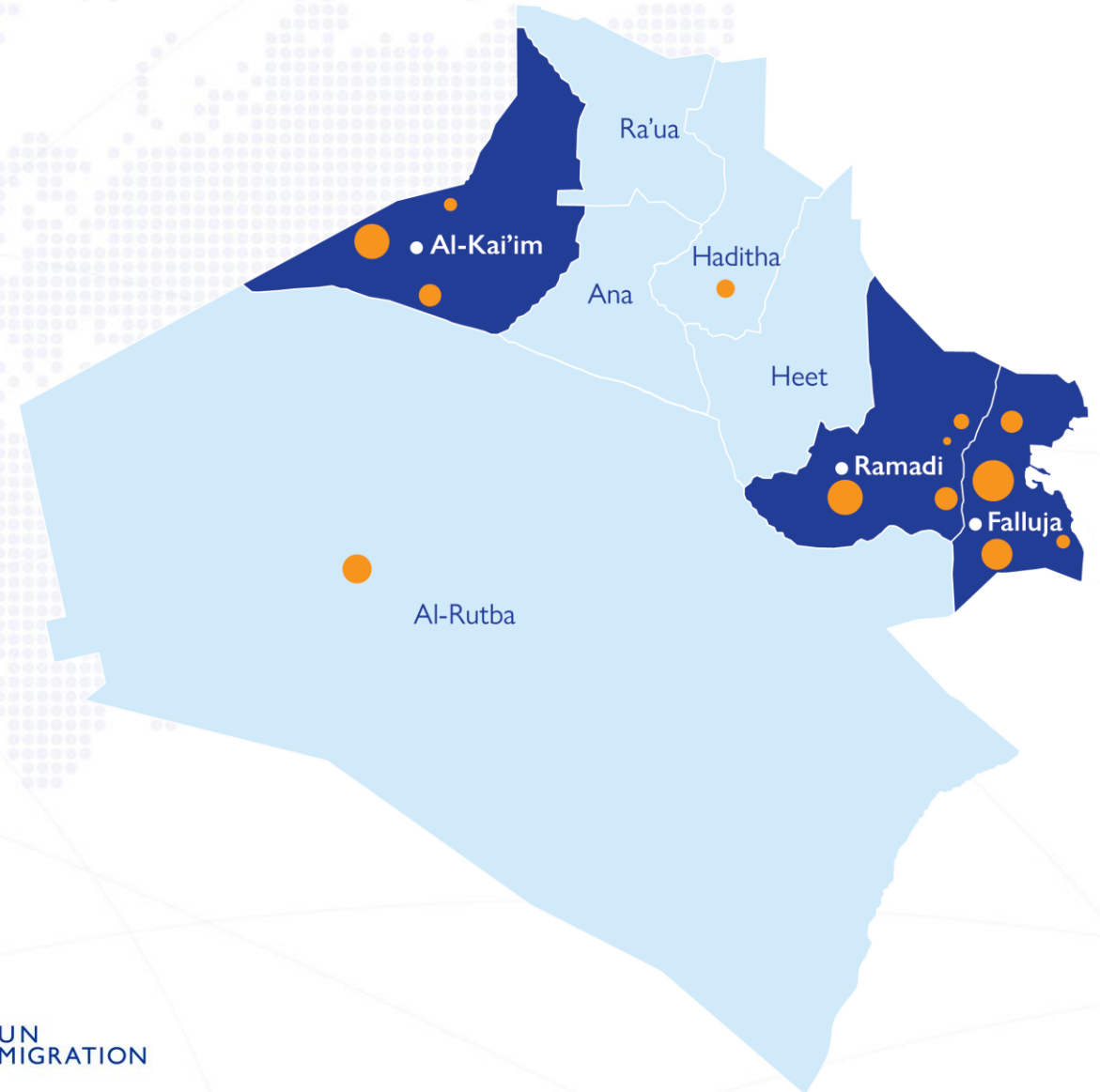
### Tools and Guidelines

- Guidelines for Overall phase
- Post reintegration tool
- Referral Pathways
- Community Centres

# Progress: Supported Voluntary Returns

## Anbar

- 446 HH reached
- 119 HH participated in G/S Visits
- 40 40 HH returned to Markaz Fallujah and Al Amriyah- Husi



# Progress: Anbar

## *Rounds of Interventions: Round 1 versus Round 2*

- **Round 1:**
  - **Time bound and limited coverage help desks:** Households frequently inquired on whether they could still register to depart. Limited number of households were able to approach the desk and some households felt excluded.
  - **Sensitization and registration:** Sensitization was camp wide which drew households outside the targeted areas to the help desks. Service specific information was not shared.
  - **Risks Assessments:**
    - Perceptions on returns and stakeholder mapping
  - **Go and See Visits:**
    - Participation of renters vs. property owners.
    - Host community sensitization
  - **Engagement of government and local authorities**
    - *Unilateral* engagement with government counterparts (Anbar GRC)
  - **Departures**
    - Drop-outs after clearances/visits

# Progress: Anbar

## *Rounds of Interventions: Round 1 versus Round 2*

- **Round 2: Key Consideration**
  - Access
  - COVID
  - Sporadic departures
- **Round 2: Changes**
  - **Static and Open coverage help desks:** Rolling registration, staggered interventions
  - **Sensitization and registration:** Service specific information, registering households for other solutions
  - **Risks Assessments:** Engagement of community structures, host community sensitization
  - **Go and See Visits:** Optional visits, 'Come and Tell' visits
  - **Engagement of government and local authorities:** multi-level
  - Departures

# Progress: Anbar

## *Round 2 : Departure Service Set- Lessons from the field*

- Category of households (Cat 1 vs. Cat 2)
- Managing expectations
- Specific needs individuals
- Transitional Shelter
- Education impacting departures
- Tracking movement and return registration
- Facilitating Freedom of movement
- Government Engagement
- Information Gaps
- Service Coverage

# What's Ahead

- Post Return and Reintegration monitoring
  - Household
  - Community
- Risk mitigation measures
- Durable Solutions Toolkit
- Round 3



# Questions